

TRICARE Prime Remote Program

Chapter 8

Addendum A POINTS OF CONTACTS

A. Service Points of Contact (SPOCs)

1. Army, Air Force, Navy, and Marine Corps:

Officer in Charge
Military Medical Support Office (MMSO)
P.O. Box 886999
Great Lakes, IL 60088-6999

Telephone: 1-888-MHS-MMSO (646-6676)
FAX: (847) 688-7394

2. Coast Guard:

a. Regions 1, 2, 3, 4, 5, 6, and Central TRICARE Region:

Commander (kma)
MLC Atlantic
300 East Main Street, Suite 1065
Norfolk, VA 23510-9110

Payment issues: (757) 628-4373/4366
Care Authorizations: (757) 628-4345
FAX: (757) 628-4355

b. Regions 9, 10, 11, 12, and Alaska:

Commander (kma-1)
MLC Pacific, Bldg 54-B
Coast Guard Island
Alameda, CA 94501-5100

Payment issues & Care Authorizations: 1-800-942-2422
FAX: (510) 437-5805

c. MLC Health Care Line for Coast Guard questions: 1-800-942-2422

B. Uniformed Services Headquarters Points of Contact

1. Army:

TRICARE Prime Remote Officer
HQ, USA MEDCOM
HP&S, TRICARE Division
2050 Worth Road
Fort Sam Houston, TX 78234-6010
Telephone: 210-221-6518

2. Air Force:

TRICARE Prime Remote Officer
HQ USAF/SGMA
110 Luke Avenue, Room 400
Bolling AFB, D.C. 20332-7050
Telephone: 202-767-4699

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3. Navy/Marine Corps:

TRICARE Prime Remote Officer
Department of the Navy
Bureau of Medicine and Surgery: (Code 31FIN for Financial Issues or
Code 31 BAS for Patient Administration Issues)
2300 E Street, NW
Washington, D.C. 20372-5300
Telephone for Financial Issues: 202-762-3120
Telephone for Patient Administration Issues: 202-762-3143

4. Coast Guard

Commandant (k)
U.S. Coast Guard
2100 2nd Street, SW
Washington, DC 20593-0001
Telephone: (202) 267-0846